

Spurgeons Service Objectives

The service objectives that are highlighted below are reflective of that which are highlighted in the Spurgeons contract.

Young Carers have improved aspirations

- Ensure that Young Carers are provided with emotional support to look at the barriers to education and employment.
- Ensure that Young Carers and families have access to information of borough wide information, advice and guidance support services.
- To protect Young Carers from undertaking inappropriate caring, giving them an equal opportunity to achieve.
- Ensure that Young Carers are encouraged to identify issues relating to earning and are given practical support in overcoming these.
- To ensure that Young Carers are encouraged to achieve their full potential and go beyond their own level of expectations.
- To support Young Carers to have better financial security through having improved access to education and, where relevant, employment opportunities.

Children and Young People are safe

- To provide the Service in a way that it promotes and protects the safety of Young Carers.
- Ensure that they work within locally agreed multi-agency vulnerable adults protection policy and procedures.
- Ensure that they work within the London Child Protection procedures and in line with Working Together (DCSF, 2010).
- To support Young Carers to make a successful transition to adult carers services.

Strategic Direction and Development

- Engage Young Carers in Hammersmith and Fulham.
- Ensure that the activities provided are interesting, varied and appealing to the Service Users. Spurgeons should also be mindful that the activities are such that they build personnel development and raise Young Carers' aspirations.
- To work with "The Locality Team" and all boroughs Schools (Primary, Secondary, Pupil Referral Units and Special Schools) to identify Hidden Carers' who would benefit from engagement with the Service.
- Undertake a minimum of one session of programmed activities with Service Users per week. Each session should last a minimum of two hours of contact (including set up and evaluation time) and the provision should be delivered for at least forty five weeks per calendar year.

Appendix 1

- Undertake interventions with young people and their families in response to needs identified in the initial assessment. Interventions to include one to one key-work and home visits as necessary.
- The service should be an outreach model and should deliver at least one weekly drop in session per borough at various location across Hammersmith and Fulham.
- During the Contract Period the Spurgeons should increase the number of Young Carers identified in each borough.

Local Authority	Number of Young Carers (aged 18 and under, census 2001 figures)	Current numbers known to existing services	Expected year on year increase by %
London Borough of Hammersmith and Fulham	425	99	5%

- Ensure that a comprehensive carer's assessment (which may include eCAF) is undertaken for every Young Carer accessing services that supports identification of needs and support required and enables service impact to be assessed. Spurgeons should ensure that assessments are regularly reviewed.
- Spurgeons should ensure that the activities take place at a time and venue most appropriate for the Service Users.
- Spurgeons should ensure that the identification systems it operates and develops effectively identifies Young Carers including without limitation building effective relationships with the Integrated Locality Service/Early Help Service, social work teams, borough educational establishments, Adult Mental Health and Social Care Services, and Youth and Play services.
- Young People should be appropriately supported in their transition to adult carer services.
- Undertake the necessary work to engage Young Carers, including without limitation where required, attending upon the home address to speak with parents or guardians and working closely with other professionals already engaged with the family.
- Spurgeons are required to work in partnership with other universal and specialist services to ensure that the full needs of the Young Person are met by linking into the Young People's assessment process in place across each borough. Spurgeons should participate in relevant case or referral meetings such as the Team around Child.. Partners can include, without limitation:
 - Integrated Family Services across the three boroughs;
 - Mainstream and specialist primary and secondary schools across boroughs;
 - Colleges and other post 16 education providers;
 - GPs, health clinics and school health services;
 - Child and Adolescent Mental Health Services (CAMHS) and other therapy/ counselling services relevant to young carers;
 - Children's social services;
 - Youth offending services;
 - Drug and alcohol services;
 - Early Years and child care services;

Appendix 1

- Play associations;
- Community services;
- A range of local voluntary community sector agencies.

Spurgeons are required to work with Council services, health services and educational establishments to raise awareness of the needs of Young Carers and the specific challenges related to caring responsibilities.